



Red River Authority of Texas

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January 28, 2020

NOTICE OF VIOLATION SURFACE WATER TREATMENT TECHNIQUE: NON-ACUTE RRA – Lake Arrowhead Lake Lots, ID No. 0390021

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

The RRA – Lake Arrowhead Lake Lots, ID No. 0390021 water system failed to meet the minimum treatment technique requirements for the month of December 2019. Specifically, the water system had the following violation:

- More than 5% of the combined filter effluent turbidity readings were above 0.3 NTU for the month.

The Red River Authority of Texas has taken the following corrective actions to prevent a recurrence of the violation. Online turbidity analyzers have been recalibrated by the manufacturer's technician. Also, treatment techniques within the plant were verified.

If you have questions regarding this matter, you may contact Mr. Ron Mullins, Utility Supervisor, or Mr. Fabian Heaney, Assistant General Manager, at (940) 723-8697.

Sincerely,

RED RIVER AUTHORITY OF TEXAS

A handwritten signature in cursive script that reads "Ronald A. Mullins".

Ron Mullins
Utility Supervisor

RAM:slf